|  |
| --- |
| Agency: ***COLETTE’S CHILDREN’S HOME***  Phone: **(714)596-1380** Agency Location: **Huntington Beach** Service Area: **Orange County**  Who they serve:   * **Literally homeless single women & women with children (max. 5 children)**   Programs:   * **Emergency Shelter (30-60 day stay)** * **Transitional Shelter (max. 6-11 month stay)** * **Case management** * **Kids’ clothing & donation center**   Eligibility:   * **Literally homeless (living from their car, staying at a temporary motel, at a friends’, etc.)** * **Must be willing to work**   Fees: **None**  Rental or Utility Assistance: **None**  How to contact for services:   * **Keep calling** * **No waitlist (First come, first serve)** * **Interviews done Mondays & Tuesdays** * **Placed within a week** |
| Agency: ***FAMILIES FORWARD*** Phone: **(949)552-2727**  Agency Location: **Irvine**  Service Area: **Orange County**  Who they serve:   * **Housing program 🡪 literally homeless families (with minor children)** * **Food program 🡪 anyone who lives in Southern OC; must provide documentation and register for program** * **Counseling 🡪 families (with minor children) who live in OC** * **Career and tenant education workshops 🡪 anyone is able to attend, all that is required is signing up in advance due to space limitations**   Programs:   * **Interim Housing (formerly known as Transitional housing): 1-3 months** * **Rapid Re-housing** * **Supportive Programs: career coaching, counseling (sliding fee scale)** * **Food Pantry (serves South OC: Tustin to San Clemente)** * **Tenant Education Workshops** * **Thanksgiving Program** * **Adopt-a-Family** * **Back-to-School Program**   Eligibility:   * **Housing program 🡪 1) family with minor children, 2) literally homeless** * **Food program 🡪 anyone who lives in Southern OC; must provide documentation and register for program**   Fees:   * **Counseling** 🡪 **on a sliding fee scale** * **All other programs 🡪 free**   Rental or Utility Assistance: **Rental assistance only for families in the housing program**  How to contact for services:   * **Call the front desk** |
| Agency: ***FAMILY ASSISTANCE MINISTRIES (FAM)*** Phone: **(949)492-8477**  Agency Location: **San Clemente**  Service Area: **San Clemente to Laguna Niguel**  Who they serve:   * **Transitional Housing for homeless women & women with children** * **Other services open to everyone on a case-by-case basis**   Programs:   * **Homeless prevention** * **Rapid Re-housing** * **Transportation assistance** * **Motel vouchers** * **Gas assistance**   Eligibility:   * **For food pantry 🡪 need ID of everyone in household and proof of residence** * **For rental assistance 🡪 proof of income** * **For utility assistance 🡪 case-by-case basis**   Fees: **None**  Rental or Utility Assistance: **Yes, both rental and utility assistance on a case-by-case basis**  How to contact for services: **Prescreen over the phone (preferred), or walk-ins welcome Monday through Friday** |
| Agency: ***H.I.S. HOUSE*** Phone: **(714)993-5774**  Agency Location: **Placentia**  Who they serve: **Homeless families, couples, and individuals**  Programs:   * **Transitional Shelter** * **2nd Step Program** * **Childcare** * **Case managers** * **Life skills** * **Communal living** * **Computer lab**   Eligibility:   * **Must be employed or employable** * **Have high initiative for staying off of the streets**   Fees:   * **Fee for intake process** * **Monthly fee in 2nd step program**   Rental or Utility Assistance: **None**  How to contact for services: **Screening calls done Monday, interviews done Tuesday** |
| Agency: ***HUMAN OPTIONS*** Emergency Hotline (Open 24 hours Everyday): **(877)854-3594** Center for Children & Families: **(949)757-3635**  Agency Location: **Irvine**  Service Area:   * **Center- Costa Mesa, Newport Beach, Irvine** * **Family Resource Center- Lake Forest & Santa Ana**   Who they serve: **Victims of domestic violence & their families; women & children**  Programs:   * **24-hour hotline** * **Legal Advocacy** * **Community outreach** * **Safety-net program for males** * **Center for children and families** * **Case management** * **30-day emergency shelter** * **6-month transitional housing** * **Therapy groups**   Eligibility:   * **Identify themselves as victims of domestic violence (past or present DV)** * **Women & children**   Fees: **Case management based on a sliding-fee scale**  Rental or Utility Assistance: **Through legal and family advocacy**  How to contact for services: **Call the emergency hotline or the office number** |
| Agency: ***MERCY HOUSE*** Phone: **(714)836-7188**  Agency Location: **Santa Ana & Fullerton**   * **“Soon-to-open” facilities in Ontario/San Bernardino/Riverside (useful info for those calls we sometimes get from the Inland Empire)**   Who they serve: **Men, Women, Families, & Children**  Programs:   * **Rapid Re-housing** * **Permanent Housing (for homeless people with mental illness, mental disorder, or chronically homeless)** * **Housing (for those at risk and literally homeless)** * **Complementary Program for homeless** * **Homeless prevention** * **Shelter for single women (Anaheim) and single men (Santa Ana)** * **Cold weather shelters (low threshold- 400 adults)**   Eligibility: **Eviction notice needed to receive rental assistance**  Fees: **None**  Rental or Utility Assistance: **Provides small amount of rental and utility assistance to keep families stably housed**  How to contact for services: **Call central intake line** |
| Agency: ***PATHWAYS OF HOPE*** Phone: **(714)680-3691**  Agency Location: **North Orange County; Emergency Shelter in Anaheim**  Service Area: **Fullerton Area, Food Bank- North Orange County**  Who they serve: **Families & Individuals**  Programs:   * **Food bank** * **Resource Center** * **Single adult Shelter (Fullerton)** * **Rapid Re-housing** * **Family shelter (max. 6 kids)** * **Hope’s Corner (utilize case managers & rapid re-housing)**   Eligibility:   * **For food bank 🡪must live in N. Orange County & have multiple people in family** * **For Adult Shelter 🡪 must be an employable person with identification**   Fees: **No Fees**  Rental or Utility Assistance: **None**  How to contact for services: **Walk-ins welcome Monday through Friday 1pm-4pm** |
| Agency: ***Share Our Selves (SOS)*** Phone: **(949)270-2100**  Agency Location: **Costa Mesa**  Service Area: **Orange County; Medical clinics located in Costa Mesa, Santa Ana, Lake Forest, Newport Beach**  Who they serve: **Everyone**  Programs:   * **Health Care** * **Social Services Program (in Santa Ana)** * **Food Pantry (Monday through Friday, 1-4pm)** * **Comprehensive Services** * **Seasonal Services (Adopt-a-Family, Back-to-school, Thanksgiving)** * **Mental health & dental services**   Eligibility: **For medical services 🡪ID necessary and they will eventually screen for income**  Fees: **No fee for social services; Sliding scale fee for medical services**  Rental or Utility Assistance: **Yes**  How to contact for services: **Walk-ins welcome for both medical and social services** |
| Agency: ***SOCIAL SERVICES (Orange County)*** Phone: **(949)206-4000**  Agency Location: **Laguna Hills, Santa Ana, and all over OC**  Service Area: **Orange County**  Who they serve: **Families & children**  Programs:   * **Cal Works (cash assistance)** * **Welfare-to-work** * **Homeless Assistance** * **Medical and Food stamps** * **Child Care** * **Working & training assistance** * **16-day motel assistance**   Eligibility:   * **Must be a citizen of the USA** * **If parent(s) does not have citizenship but children do, children qualify for assistance** * **4-year time clock to become self-sufficient**   Fees: **None**  Rental or Utility Assistance: **None**  How to contact for services: **Walk-ins welcome 7am-5pm or apply online at *www.benefitscalwin.com*** |
| Agency: ***SOUTH COUNTY OUTREACH*** Phone: **(949)380-8144**  Agency Location: **Irvine (on Rockfield)**  Service Area: **Housing provided to anyone in Orange County**  Who they serve: **Families & individuals**  Programs:   * **Computer Programs** * **Food Pantry (open 5 days/week)** * **Transitional Housing (16-month program)** * **Rapid Rehousing** * **Thrift store on site** * **Program to bus in seniors for services**   Eligibility:   * **Housing for families (with minor children) only** * **Eviction notice needed for rental assistance**   Rental or Utility Assistance: **Yes**  How to contact for services: **Call the front desk** |
| Agency: ***THOMAS HOUSE*** Phone: **(714)647-7534**  Agency Location: **Garden Grove**  Service Area: **Orange County**  Who they serve: **Families (with minor children), single dads**  Programs:   * **Fund child-care** * **Help with moving furniture** * **Mandatory training (Thursdays)** * **ESL** * **6-Month Transitional Shelter Program** * **Tutoring** * **Counseling** * **Seasonal Programs (Adopt-a-Family, Thanksgiving, etc.)**   Eligibility: **Must be willing and able to work**  Fees: **None**  Rental or Utility Assistance: **City-funded rental assistance provided for those with low income**  Contact for services: **Call Hotline Number *(714)647-7534*** |