

Senior Wheels

Transportation Program for Anaheim Seniors

FOR RESERVATIONS CALL

714-535-7171 * 48 Hours in Advance

Seniors 60 years and older must purchase bus vouchers in advance at these locations:

Information about the Senior Wheels Program can be obtained by calling 714-765-4511.

Brookhurst Community Center	714-765-3373	2271 Crescent Ave. Anaheim
Downtown Anaheim Community Center	714-765-4511	250 E. Center St. Anaheim
East Anaheim Community Center	714-765-3904	8201 E. Santa Ana Canyon Road

Transportation service is available for active adults age 60 plus to locations inside the City of Anaheim's city limits within a 10 mile radius of your home. You may use the Senior Wheels Program from any residence located in the City of Anaheim to the nearest City of Anaheim Community Center or Library for the purpose of using the site or connecting with the OCTA ACCESS program or the Congregate Meal Program offered at Brookhurst Community Center.

Non- emergency medical appointment transportation within the CITY limits is available. The Senior Wheels Program will provide transportation to St. Jude Medical Center- 101 E Valencia Mesa, Fullerton, CA 92835, St. Joseph Medical Center-110 West Stewart Drive, Orange, CA 92868 and Kaiser Permanente Medical Center-22550 Savi Ranch Pkwy, Yorba Linda, CA 92887.

You may use the Senior Wheels Program to shop within the 10 mile radius of your home or you may also shop at Savi Ranch, Yorba Linda, CA (Savi Ranch Parkway, Yorba Linda, CA), The Village at Orange- 1500 E Village Way, Orange, CA 92865 and the Buena Park Mall- 8030 On the Mall, Buena Park, CA 90620.

A program flyer, including program Policy & Procedures is available upon request. Call (714) 765-4511 for an application.

Voucher Prices

6 one-way rides: \$12.00
10 one-way rides: \$20.00
20 one-way rides: \$40.00

Cash, check, and money orders accepted.

No credit cards accepted. No cash transactions on board buses. Reservations are on a first-come-first serve basis only and based on availability.

**Make check payable to
"City of Anaheim"**



To purchase by mail, please send a self-addressed stamped envelope.

**SENIOR WHEELS
250 E. Center Street
Anaheim, CA 92805
Attn: M. Richardson
Make check payable to
"City of Anaheim"**



People with access and functional needs who require an accommodation to participate in a program should direct such request either in person or by telephone at (714) 765- 4511, at least 72 hours before the scheduled event.



City of Anaheim

Senior Transportation Program

2015/2016 Registration Form

LAST NAME: _____ FIRST NAME: _____

Home Address:

Street _____ City _____ Zip _____

City _____ Zip _____ MALE ___ FEMALE ___

Day Phone Number _____ BIRTHDATE _____

- **EMERGENCY CONTACTS**

Name _____ Phone _____

Name _____ Phone _____

Name _____ Phone _____

- **MOBILITY INFORMATION**

____ OCTA Access Qualified Rider Disability Description _____

Do you use a: Walker ___ Cane ___ Power Wheelchair ___ Manual Wheelchair ___

Oxygen Tank ___ Scooter ___ Service Animal ___

- **TRANSPORTATION TYPES NEEDED:**

Nutrition- Lunch Program _____ Community Centers or Libraries to connect with OCTA

ACCESS program _____ Non-Emergency Medical Transportation _____ Shopping _____

Visit friends and family _____

- **Transportation for nutrition program requested on the following days of the week:**

MONDAY _____ AM _____ PM

TUESDAY _____ AM _____ PM

WEDNESDAY _____ AM _____ PM

THURSDAY _____ AM _____ PM

FRIDAY _____ AM _____ PM

OFFICE USED ONLY: Received on _____ By _____

Approved/Not Approved by _____ Date _____

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“Senior Wheels”

Policy & Procedures

Revised 2015

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- Non- emergency medical appointments transportation within the City limits are also available. The Senior Wheels Program will provide transportation to St. Jude Medical Center- 101 E Valencia Mesa, Fullerton, CA 92835, St. Joseph Medical Center-110 west Stewart Drive, Orange, CA 92868 and Kaiser Permanente Medical Center-22550 Savi Ranch Pkwy, Yorba Linda, CA 92887.
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- ✓ **Must be an Anaheim Resident**
- ✓ **Must be 60 + years of age**
- ✓ **Must have proper identification when purchasing vouchers**
- ✓ **Vouchers at BROOKHURST COMMUNITY CENTER can be purchased → Monday – Friday 9: 00 am – 12:30 pm**
- ✓ **Vouchers at DOWNTOWN ANAHEIM COMMUNITY CENTER can be purchased → Monday – Friday 9:00 am – 4:00 pm and Saturday 11:00 am – 4:00 pm**
- ✓ **Vouchers at EAST ANAHEIM COMMUNITY CENTER can be purchased → Monday – Friday 9:00 am – 4:00 pm**
- ✓ **No cash transactions accepted on the bus and no tipping drivers**
- ✓ **Vouchers are not for resale and are non-transferable**
- ✓ **Vouchers are non-refundable and have NO expiration date**
- ✓ **No replacement vouchers will be issued if lost or stolen**
- ✓ **You are limited to no more than three no shows to remain in the program**

- Passengers must be able to carry everything purchased onto the bus and be able to take it from the bus into the home without assistance. Drivers are not allowed to assist you and bring items into your home.
- Passengers must be at their pick up location ten minutes before their scheduled time. We reserve the right to discontinue service for participants who do not make it to their stop on time or who continually cancel without 24 hours in advance notice.

After purchasing vouchers, an appointment can be made by calling Western Transit 714-535-7171 at least 48 hours in advance to schedule service.

Cancellations or rescheduling of service must be at least 24 hours in advance. No shows will be charged.

Hours of Operation: Monday – Friday. EXCLUDING HOLIDAYS

All times subject to change. Rides are based on availability.



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